

What are cookies?

Cookies are small text files sent to your computer or mobile device through your internet browser, which stores them in a file folder. Each stored cookie is unique and contains anonymous information composed of an identifier, the name of the web page, and an alphanumeric code.

How we use them

Cookies are used to improve our service. Some cookies are essential to ensure the provided functionalities, while others are aimed at enhancing performance and user experience.

They collect general information related to user preferences, for example, allowing the system to remember navigation features or preferences from previous sessions. Whenever you revisit our website, your browser reads the cookie and forwards the information back to us. These cookies are not invasive or harmful and do not contain personal information.

Essential Cookies

- Remember what you added to the cart
- Remember your progress on the order

Functional Cookies

- Remember your account details
- Ensure your connection is secure
- Ensure the website is displayed consistently
- Offer support through chat

Performance Cookies

- Improve the website's performance by reducing the loading time of the pages you visit
- Enhance the user experience

Targeting Cookies

- Allow you to share and like on social media
- Send information to other websites to personalize the advertising shown

Examples of cookie usage

Cookies are used to improve the service provided to you, such as:

- Enabling the use of some services like payment, which would not be possible without cookies
- Allowing a service to recognize your device so it doesn't have to constantly ask for the same data
- Recognizing that you have provided a username and password when logged into the client area, so you don't have to do it constantly
- Counting how many people are using a service, thereby ensuring that usage is fast
- Analyzing data that lets us know how you use our services so we can improve them

How to disable cookies

Most browsers show how to configure the browser to allow or deny the use of cookies. To control the use of cookies, go to your browser's privacy settings.

How to configure cookies

- Google Chrome - <https://support.google.com/>
- Firefox - <https://support.mozilla.org>
- Safari - <https://support.apple.com>

If you do not allow our website to use cookies, some pages and functionalities will not work as expected. For example, you will not be able to use the shopping cart.

If you want to delete the cookies that are already on your computer, check your browser settings.

You can also find more information about cookies and how to manage them here or consult your browser's settings.